

The requirements of subscribing in GORAN net service

1- Explanations:

The meanings of the following words are defined as:

Company (means GORAN net company)

Subscriber (means anyone who makes use of GORAN net services)

2- The conditions:

* Company will offer its services, changes will happen if it is necessary under certain conditions and state, and the company will announce the changes as soon as possible for its subscriber.

* After this agreement the company will offer its services as soon as possible for the subscriber.

* The company will not be responsible of stopping or lack of services which is out of company control such as (natural causes or annihilation...).

* The subscriber is responsible of using the company's services under certain conditions which the company identifies them.

* The company has the right to unsubscribe anyone who misuses the service for unacceptable and illegal issues.

* When (10) days passed on the date of paying the monthly fee, then the subscriber will not receive Gorannet company services. When the subscriber comes to pay the fee, he/she must pay for the whole period which is (10days+the period after the 10 days), this is due to subscriber's irresponsibility and the deactivation of the subscriber's service is just for warning.

* The company has the right to resell the subscriber's service to a new subscriber which has been unsubscribed or deactivated since two months.

* The company has the right to change the price of subscription or monthly fee in one condition, the company should inform the subscriber before (30) days.

* The subscriber not authorized to sell or change place of the subscription without the permission or agreement of the company.

* The company is not responsible of any damages that happen to the subscriber computer or not receiving internet services during using the services.

* The subscriber has the right to return his/her services to the company if the company didn't serve the customer within (14) days after his/her subscription.

* The subscriber has the right to test and reject GORAN net services in the first three days of subscription's date according to the information which is given in (ADSL's form subscription).

* In case of stopping the services because of the above causes or on his/her request, the company will not be in charge (financially) for the subscriber.

* Changing the subscriber's name to another or changing the internet cable to another number, the subscriber in return should pay a sum of money to the company.

* The subscriber has the right to pause his/her services just for one month in a year, and when the month finished the subscriber should pay the fee since the expire date of the month.

* GORAN net is not responsible of any technical problems which may cause stop getting internet services when they are related to the subscriber's computer.

* The signature of the subscriber on this paper means that he/she is satisfied with all GORAN net's conditions and states.

* These requirements are changeable, so within paying the fee please ask for new changes and new company's policies.

* The subscriber should inform the company when he/she face a problem with KURDTEL Company, only under one condition which is the problem should be related to the neighborhood's telephone cabinet not only your telephone cable cause vise versa there will not be a compensation.

* The company has the right to resell the subscribers lines where their lines are deactivate for tow months. The same subscriber has another chance to subscribe by paying 55\$ plus fee of one month.

Subscriber's:

GoranNet:

Date:

Signature