

The most common errors and their causes:

1- Error 732, this refers to that your computer is connected to internet and do not try to reconnect, or you might created another connection it means that you have two or more shortcut connection icon on the desktop.

2- Error 691, check your user name and password, if it does not work then create another connection.

3- Error 769, check your LAN card or your Modem if they are installed or not, if not reinstall it again.

4- Error 678, checks the ADSL LED, the wires connected to the splitter, modem configuration ([VPI](#), [VCI](#), [encapsulation for USB modem](#)) and check the modem weather it is in DHCP mode or not, if Not you should check the LAN card status, if it configured to DHCP mode which doesn't need a connection it will be automatically connect itself to internet.